

REFUND APPLICATION FORM

Important Information:

The personal information you provide (Name, ID, Bank Details) is collected solely for the purpose of processing this refund and preventing fraud. Your information will be kept confidential and stored securely for a period required by law. We will not use your details for marketing. **By signing below, I confirm that:**

1. I am the lawful holder of the original paper ticket.
2. The information I have provided is true and correct.
3. I consent to the processing of my personal information for the purpose of this refund.

Passenger Signature: _____

CUSTOMERS DETAILS

POPI Act Reference: We collect your information only to process your refund securely.

Full Name & Surname:	
ID #:	
Cell Phone #:	
Application Date	

TICKET DETAILS

Tickets Serial:	
Route:	
Number of Tickets:	
Reasons for Refund:	
Refund Method:	
Bank Transfer (EFT) (Complete Banking details)	

AUTHORISATION

ROLE	Supervisor	Manager
Signature		
Date		
Status	☐ Recommended ☐ Not Rec.	☐ Approved ☐ Rejected